

LEXINGTON POSTAL CREDIT UNION

Online Banking

To enroll, go to www.lexpcu.com

Click “Enroll Today!” (under the “Online Banking” icon at the top of the home page).

Then input the following:

1. Member Number
2. Pin Number (last 4 of social security number)
3. Full social security number
4. Current address number

Click OK

Finish answering questions to create your personal Login information.

Next time you need to view your account, click the “Online Banking” icon and enter your newly established Login information.

Mobile App **TOUCHBANKING**

IPhone & Android compatible

To use this mobile device application (app), you must be enrolled with our online banking service (see above). The app works with your online banking service so you will use the same information to access this app.

1. Download **TOUCHBANKING** from your Smartphone or Tablet’s app store
2. First time you use this app, you will need to enter the access code: *lexpcumobile*
3. Enter your online username
4. Answer one of the online security questions
5. Enter your online security code (password)

Once logged in, the next time, all you need to enter is your security code (password). You are automatically logged off by exiting the app.

HELPFUL HINTS and TROUBLESHOOTING

- If the mobile app is not working, try logging into the online banking first to be sure the account is activated and functioning.
- Keep your email updated for password resets
- Click “Forgot Password” after two failed sign-on attempts. The 3rd time locks you out and at that point you will need contact the credit union during regular business hours.
- Temporary passwords are only good for 24-48 hours AND must be used with the online service, not the app.